



How do I login to clickUP when the UP Portal is down?

If the UP Portal is down or unavailable, you can also login directly onto the clickUP server:

- Web address (url): <http://clickup.up.ac.za>
- Username: u+EMPLID (Example: u01234567)
- Password: UP Portal password (if the UP Portal password is not working, please try your ID number. If that is also not working, then unfortunately clickUP is also unavailable.)

The screenshot shows the login interface for clickUP. At the top, it says "Passwords: (Wednesday, 18 January 2012)" and "UP Students and Lecturers should please log in as follows:". Below this, it lists "username: u+number on card (e.g. u01234567)" and "password: Your UP Portal / Email password (if the UP portal is down, please use your ID / passport number)". A red box highlights the example "Example: u01234567". The main login area has two sections: "Have an account?" with fields for "Username:" and "Password:" and a "Login" button; and "Don't have an account?" with a "Preview as Guest" button. A red box highlights the "UP Portal password or ID #" label, which points to the password field. Another red box highlights the "u+EMPLID" example, which points to the username field.